

U.S. FLOORING COMPANY, INC.

TERMS AND WARRANTY

TERMS:

All projects are priced upon one mobilization with adequate environment conditions provided by customer prior to the arrival of U.S. Flooring Crews. If any of the below conditions are not achievable, a change order may be applied to the project and/or a re-scheduling of the project could occur. A re-scheduling could result in additional charges if U.S. Flooring crew has already been mobilized. If the project causes U.S. Flooring to stop and then re-start, a change order may result due to the lost time. Please read over all terms and expectations carefully. U.S. Flooring strives to provide quality, professional service. A major factor in our success is full cooperation with the customers involved and with project management. We look forward to serving you on this project!

Customer is to provide:

Temperature:

Due to reactions, curing and installation abilities of certain flooring systems, a controlled temperature environment of 65°F - 75°F is necessary. This is a very crucial point of the installation procedure. The temperatures are specified by U.S. Flooring, not the manufacturer of any materials. If temperatures will be out of this range, the environment expectations will need to be discussed thoroughly prior to the contract being signed and accepted by U.S. Flooring Company.

Area of Work:

U.S. Flooring will require all moveable items to be moved out of the area of work prior to the arrival of U.S. Flooring.

U.S. Flooring will require an adequate area to set up equipment and mixing areas etc. Normal size of area needed for staging is approximately 1,500 sq ft depending upon size of project and materials to be staged.

U.S. Flooring will not be held responsible for covering and/or protecting any customer equipment, tooling, products etc. unless discussed and listed in U.S. Flooring scope of work.

U.S. Flooring will not be held responsible for any final wash down, swabbing etc. as needed prior to re-start of processing.

Trash/Debris:

Customer is to provide adequate means of disposal of all debris and material packaging etc. from project. Normal sufficient size is a 20 yard dumpster. If project is larger than 3,000 - 5,000 sq ft more disposal requirements will be needed.

Electric:

Customer is to provide and hook up electric to U.S. Flooring equipment as needed. U.S. Flooring are not licensed electrical contractors, therefore, U.S. Flooring employees and/or subcontractors do not have permission to work on facility electrical supplies. Electric provided must be a minimum of 480 3-

phase power with a minimum of one 60 amp breaker, preferably two separate hookups of 60 amps each will enable U.S. Flooring to implement all equipment needed to carry out project in a sufficient speed.

Lighting:

The project will not start if finished lighting is not supplied at the time of U.S. Flooring arrival. If sufficient finished lighting is not available, a warranty claim will be given to customer. The warranty claim basically states that if U.S. Flooring is asked to install flooring in insufficient lighting, then U.S. Flooring will not be held responsible for aesthetically specified details - or project will be called off until lighting is sufficient. If U.S. Flooring crews have to be re-scheduled, a change order may result.

Standard Warranty:

U.S. Flooring Company, Inc., the “warrantor”, installer holds a single source warranty of 2 years covering defects of products and workmanship, unless a different warranty has been agreed upon between customer and U.S. Flooring Company, Inc. Our warranty does not cover heavy impacts, gouging, staining from products not listed in the quote, water, pooling or low spots due to flow of existing substrate, or normal wear and tear/abuse unless specified in the proposal.

U.S. Flooring Company warrants our flooring installation to adhere to the existing substrate, providing the existing substrate is in good condition. In the unlikely event there is a failure of adherence, core testing of the substrate will be done and results of that testing shared by and between U.S. Flooring Company and Customer.

Urethane Flooring:

Due to the natural temperament of urethane cement flooring systems, this is a functional flooring system and not guaranteed to be aesthetically perfect. Depending upon temperatures, environment, product working time and difficulty of installation, you may see imperfections, sways, minor differences in textures and/or small highs or lows in the floor. To guarantee no puddling, substrate needs to have a minimum of 3/16" pitch per linear feet

Substrate Requirements:

Substrate should be a minimum of 3,625 PSI and free from latent dust and other contamination. The substrate should be dry and finished to ANSI Standards and free from excessive moisture vapor transmission. .

In order to keep this warranty in effect:

1. U.S. Flooring Company as “warrantor” reserves the right to inspect the floor at its cost once per year.

The warranty does not apply to:

2. Damage caused by substrate movement.
3. Damage caused by misuse, abuse, accidents, or negligence.
4. Damage caused by contamination of substrate.
5. Damage caused by improper maintenance.
6. Damage caused by vapor moisture emission, unless covered by optional warranty as described in Optional Warranty paragraph next.

Claims:

If you wish to make claim under this Warranty, you must follow the following steps:

1. Give written notice of your claim clearly delineating areas to be repaired/replaced to:
 U.S. Flooring Company, Inc.
 1550 Katherine Ave.
 Joplin, MO 64801
2. Make floor available to have work completed within 30 days following detection of damage during the Warranty period. All notices of claims must describe the alleged defect, and be accompanied by reasonable evidence of the date of the original application.

Payment Terms:

Payment terms are Net 15 except for proposals over \$50,000.00 as stated below, or otherwise stated on proposal/invoices.

On all accepted proposals over \$50,000.00, upon receipt of Purchase Order, materials will be ordered for project and 50% of the total amount due will be invoiced, due on receipt. Balance of payment will be invoiced at completion of project, payable Net 15.

We look forward to improving your company’s safety, operations and over-all appearance.

NOTE: This proposal must be signed and submitted to our office with a purchase order number before materials will be ordered and project is scheduled to begin.

Signature of Acceptance:

_____ Date _____

Return Fax Number: 417-625-1707
Return Email: karen@usflooringinc.com